

	Quality Policy (See. chp. 5 – ISO 9001:2015)	DOC002 – Ver. 1.1 02-12-2025
		Author: QMSM Approved by: Management Document Type: Public

The provision of quality services is an essential condition for the achievement of **WSENSE's** business objectives. The Quality Management System (QMS) represents the tool that enables the identification of correct best practices and/or best in class for the constant improvement of company performance, the sharing of information, the performance of correct operations and the reduction of risks connected to the activity (reducing them to acceptable levels).

The aim is to guarantee an innovative, high-tech service that satisfies the customer in several perspectives:

- innovation and customization of the service
- constant support to the customer in understanding needs and exploiting new technologies to achieve top-level results
- innovative quality/price ratio compared to competitors
- lead times
- post-sales/installation/implementation support
- durability of installed devices/systems over time

WSENSE's Quality Management System is applied to:

“Real-time monitoring systems for the creation of a cable-free communication network over vast underwater areas, based on patented technologies paving the way for the Internet of Underwater Things (IoUT)”

- The general objectives of the QMS pursued with the management's commitment are:
- demonstrate to its stakeholders the provision of quality services that follow defined processes aimed at continuous improvement;
- to demonstrate to its customers its ability to provide high level services on a regular basis, maximizing business objectives;
- carrying out a continuous and adequate risk analysis that constantly examines the threats associated with the activities to which the system applies;
- comply with contractual requirements, company rules and procedures;
- promote cooperation, understanding and awareness of the QMS on the part of internal resources, strategic suppliers and stakeholders in general;
- provide all the resources necessary to guarantee the quality service;
- comply with the principles and controls established by ISO 9001;
- comply with applicable laws and regulations.

The entire company and its partners are involved in reporting any non-conformity with the expected service quality results as well as any weaknesses identified in the QMS. The figures involved are committed to supporting the implementation, implementation, periodic review and continuous improvement of the QMS.

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Top management undertakes to pursue, with the appropriate means and resources, the objectives of this policy, with the ultimate goal of continuous improvement in the quality of its operations while provisioning its services.

Mission

The organization's Vision develops towards an environmental perspective: giving voice to the ocean by enabling the collection of ocean data on a large scale, at high density and continuously, in real time, taking care of marine ecosystems. The lack of underwater data in real time generates, in fact, a huge gap in knowledge and could lead to uncontrolled adverse phenomena. Having the possibility to connect with the marine environment, receiving information and alerts from it, one has the ability to intervene, helping it, through more Eco and Green actions.

Another goal that the organization has set itself to achieve is to democratize underwater connections, making them more accessible to potential stakeholders.

WSENSE wants to raise awareness among people about the importance of the “underwater” connection and, to achieve this and the above-mentioned objectives, it adopts a “Coopetition” approach, integrating itself as best as possible on the market and working together with the “big players” to obtain these results.

WSENSE enables a deeper understanding of the ocean, including its vital role to address climate and biodiversity crisis, and a transition to a regenerative, productive, safe and responsible ocean economy.

The constitution of an Ethics Committee will allow **WSENSE** to have a proactive vision so that the organization develops within the ethical criteria.